

# Web Perfect Creations' Cancellation & Refund Policy

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Web Perfect Creations strives to provide its customers with the best possible experience; however we realize that changes occur within organizations which may lead to cancellation of their contract or transfer to another registrar or web hosting service.

In order to make the transition a smooth one, we do have a few cancellation and refund policies that will need to be followed.

1. Please notify Web Perfect Creations, otherwise mentioned here as WPC, as early as possible so that we may assist you in obtaining the transfer authorization codes needed to move your domain to a new registrar. We may also assist in moving files to your new server. You may contact WPC by phone at (864) 221-1810 or by mail at P.O. Box 445, Williamston, SC 29697.
2. It is not enough to simply notify WPC of the desire to transfer, but all transfers must take place 30 days or more prior to the date of the signed contract in order to get a prorated refund.
3. Any transfer occurring within 30 days of contract date will not receive a refund, and if the transfer is not completed by the contract date, you will be responsible for the yearly maintenance fees and hosting on a month by month basis until the transfer has successfully completed.
4. Yearly maintenance fees are due on the date of the contract and are **non-refundable**.
5. Hosting fees are refundable on a monthly prorated basis only if the transfer of domain and all server files has completed prior to the 30 day window before the contract date.
6. Any invoice not paid within 60 days of receipt will result in automatic cancellation of services, including domain, hosting, and email, and the domain name will be put up for sale by our parent company, MidPhase and the UK2 Group.
7. WPC will not be held responsible for losses as a result of any client's negligence to pay for services.

Web Perfect Creations

P.O. Box 445

Williamston, SC 29697

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